Thursday, October 22, 2020

9:45 – 10:00AM  Welcome and Opening Remarks

10:00 – 10:45AM  General Session

Creating a Culture of Innovation
Peter Davey - The Clearing House

10:50 – 11:35AM  Concurrent Sessions

A New Approach to Understanding Payments Fraud
Federal Reserve Bank

The Positive Impact of COVID-19 on Payments
Ginger Schmeltzer – Aite Group

11:40 – 12:25PM  Concurrent Sessions

Cannabis Banking: Boosting Your Bottom Line
Andy Montgomery and Pat Nicholson - Higher Risk Deposit Compliance Solutions, Inc.

Unemployment Fraud is Not Payments Fraud
Deirdre Ashby, AAP, NCP – The Clearing House

12:25 - 1:25PM  Lunch Break

1:25 – 2:15PM  Keynote General Session

The Mind Behind the Financial Crime
Michael J. Larson - Homeland Security Investigations

2:20 – 3:05PM  Concurrent Sessions

BSA/AML & OFAC Risk: Strategies for Building Effective Compliance
Matthew Luzadder - Kelley Drye & Warren LLP

Business Continuity During a Pandemic and Beyond
Adrian Brown, AAP, APRP - The Clearing House

3:10 – 3:55PM  Concurrent Sessions

Understanding the Potential of APIs in Payments
Orlando Santos - Mastercard

A Tale of Three Reversals: Real Life Case Studies
Debbie Barr – Nacha
Thursday agenda, cont’d.

4:00 - 4:45PM  **General Session**

**The Journey to Real Time Payments (RTP)**
Amy Smith, AAP, CAE – The Clearing House
Chris Richards - The Cape Cod Five Cents Savings Bank
Tina Knapp - ESL Federal Credit Union

4:50 - 5:10PM  **Wrap-up / Exhibitor Prizes** (must be present to win)

5:10 - 5:15PM  **Quick Break**
Grab your favorite after-work beverage and munchies and return for some end-of-day interaction with other Concepts attendees!

5:15 - 5:45PM  **Virtual Happy Hour**
Choose from several Zoom Meetings hosted by Speakers, Exhibitors or TCH Staff

Friday, October 23, 2020

9:00AM – 1:00PM  **Agenda On Demand**

Thursday presentation recordings will be accessible for all conference attendees. This is your opportunity to view concurrent or general sessions that you missed the day before.

**Continuing Education Renewal Credits**
Consume all ten 45-minute sessions and one 50 minutes session (keynote) for a total of 500 minutes of education, to earn 10 continuing education credits.

*Agenda subject to change without notice.*